National Qualification System Program Updates

National Integration Center

May 2023



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Agenda

- Emergency Operations Center (EOC) Toolkit
- NQS Implementation Objectives
- NIMS Implementation Support
- Training Updates



Emergency Operations Center Toolkit

EOC Toolkit - Overview



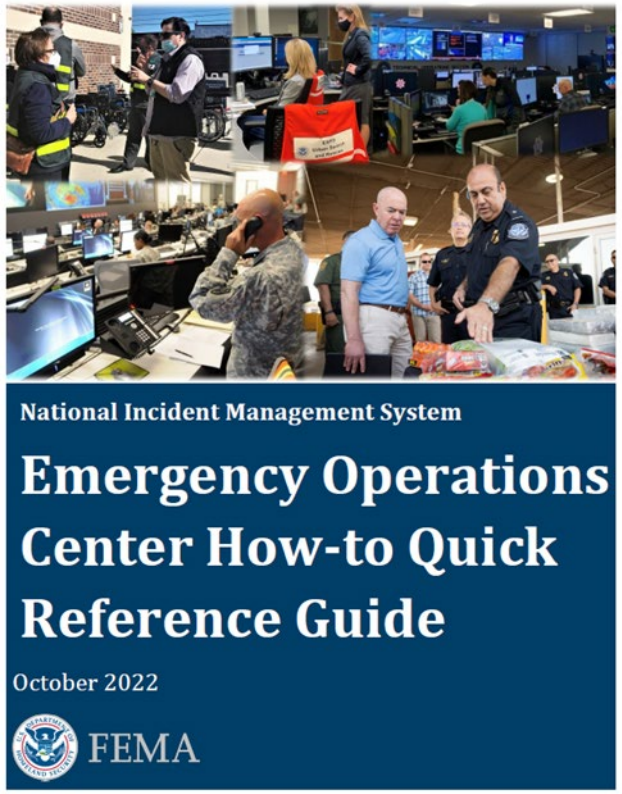
The **primary purpose** of the **EOC Toolkit**

- Introduce key attributes related to EOC setup, operational activities, and deactivation
- Provide guidance on specific EOC topics such as assessment, technology, site selection, mitigation and design, EOC capabilities and requirements, information management systems, planning, training and exercises
- Provide quick-reference EOC materials in one resource
- Contribute to establishing and improving EOCs that adequately address a jurisdiction's specific needs

The **composition** of the **EOC Toolkit**

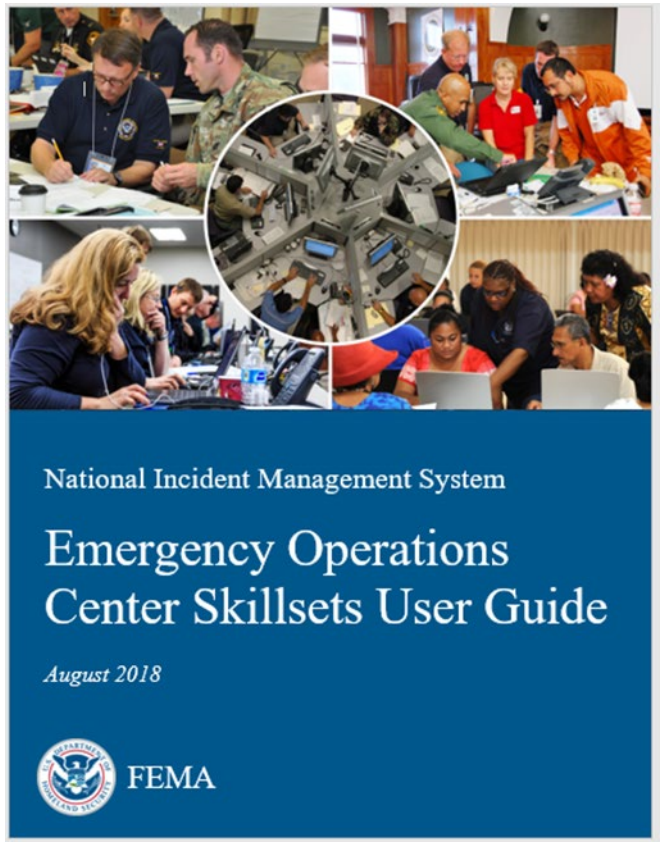
- EOC Skillsets and EOC Skillsets User Guide
- Exercise on "How to Create PTBs from EOC Skillsets"
- EOC Senior Leaders Toolkit
- EOC Operations Briefing Template
- Preventing and Managing Stress: Tips for Disaster Responders
- Coping with Stress and Compassion Fatigue for Responders
- EOC Financial Tools Reference
- EOC References and Resources Tool (two-pager)
- EOC How-to Quick Reference Guide

EOC How-to Quick Reference Guide

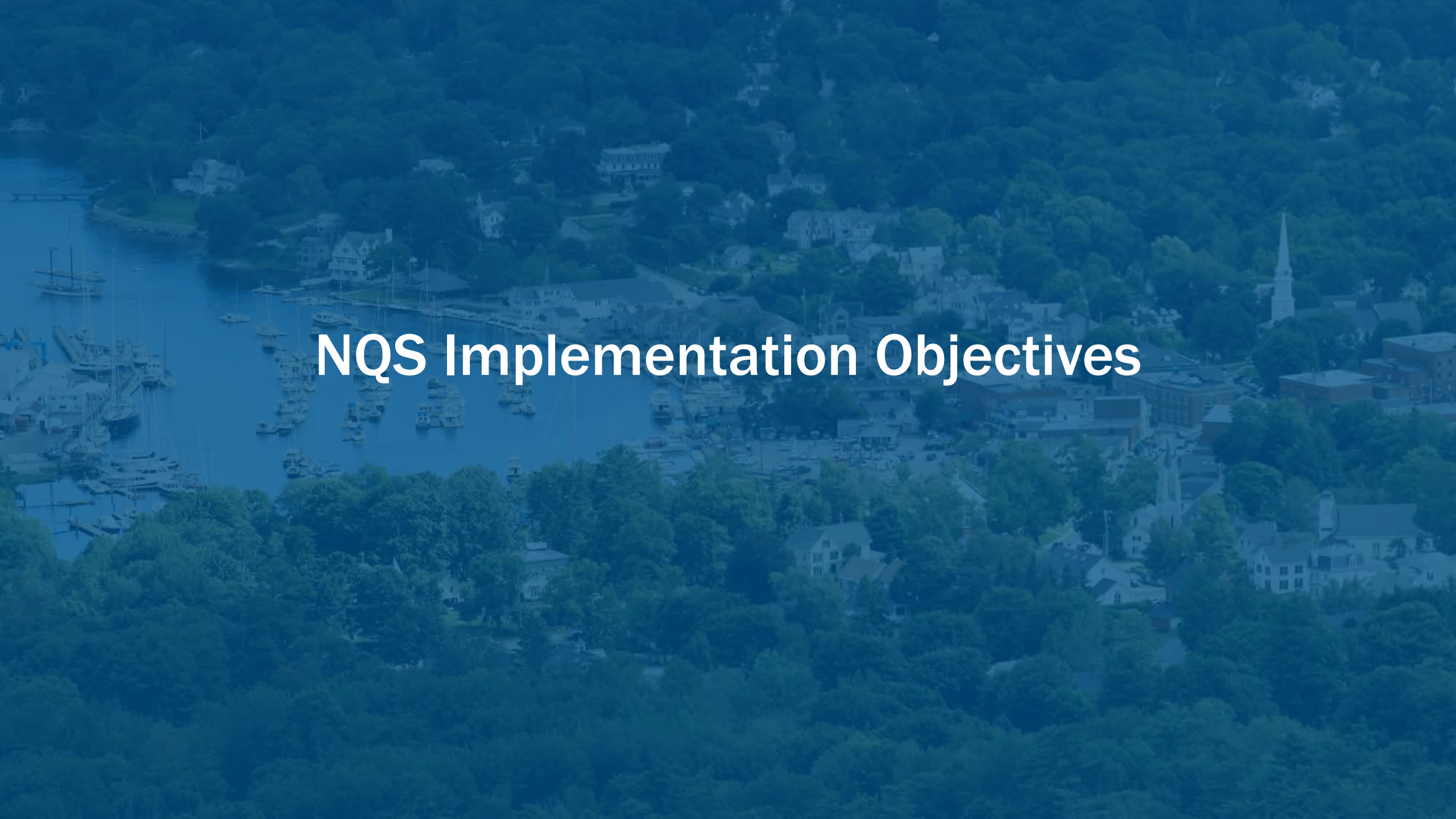


- The ***EOC How-to Quick Reference Guide*** is the *flagship* tool in the EOC Toolkit
- EOC guidance on set-up, management, readiness, increased operational capacity and specialized knowledge— particularly for small and rural areas
- The guide is intended to provide a widely applicable reference tool for establishing, assessing, managing, exercising and continuously improving EOCs
- Intended for jurisdictions to pull directly from this guide to meet their varying needs
- Updated content was released on October 11, 2022 – Includes considerations for virtual and hybrid operations

Emergency Operations Center Skillsets and User Guide



- The ***EOC Skillsets and User Guide*** explains what EOC Skillsets are and how to use them to construct EOC Position Task Books (PTBs)
- The ***EOC Skillsets*** reflect common functions performed by EOCs
- EOC leaders can mix and match skillsets, combining them together to form EOC position task books that reflect the needs of their EOC
- The NIB is beginning to crosswalk existing skillsets with updated or new guidance developed over the last 4 years, including
  - NIMS EOC How-To Quick Reference Guide
  - NQS Implementation Objectives, and
  - NIMS Guideline for Resource Management Preparedness



NQS Implementation Objectives

NQS Implementation Objectives – Recommended Timeline

Phase	NQS Implementation Objectives
0 (2022)	• Complete a jurisdiction implementation plan. • Identify implementation challenges.
1 (2023)	• Completion of a jurisdiction implementation plan. • Identify implementation challenges. • Qualification policies and procedures approved by the jurisdiction.
2 (2024)	• Qualification policies and procedures approved by the jurisdiction. • Minimum criterial that trainees must meet to be qualified in a specific position is outlined in the NQS Job Title Position Qualification. • PTB issuance and a completion of data. • Adoption of a resource management system, such as OneResponder, which allows jurisdictions to manage personnel.
3 (2025)	• PTB issuance and completion of data.

Source: National Qualification System Implementation Objective Fact Sheet (https://www.fema.gov/sites/default/files/documents/fema_nims-nqs-implementation-objectives_fact-sheet.pdf#%3A%7E%3Atext%3DThe%20NQS%20Implementation%20Objectives%20reflect%20the%20concepts%20and%2CFiscal%20Year%202022%2C%20FEMA%20intends%20to%20make%20the)

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Ways to Implement Phase 1

- Complete a jurisdiction implementation plan
- Identify implementation challenges
- Qualify policies and procedures approved by the jurisdiction, such as:
  - Establishment of a Qualification Review Board or equivalent review processes for incident workforce personnel qualifications
  - Individual and team coach and evaluation processes for incident workforce personnel qualifications

FEMA Support for NQS Implementation Objectives

- Webinars
  - 3 held in April
  - Working to schedule regular ones, likely quarterly
- Updating Frequently Asked Questions Fact Sheet
- Working closely with Regional NIMS Coordinators
- Connecting you with others willing to share lessons learned and best practices
- NIMS Implementation Support

NIMS Inbox: FEMA-NIMS@fema.dhs.gov



NIMS Implementation Support

NIMS Implementation Support (Continued)

- Flexible, targeted support for jurisdictions requesting additional information or guidance to implement NIMS-related programs.
  - **Planning** and virtual discussions and scoping for targeted support
  - **Subject matter experts** and access to NIMS program leads and partners
  - **Implementation assistance** and updates for NIMS-related efforts
  - **Site visits** as necessary
  - **Technical support** for OneResponder

- For further assistance:
  - FEMA NIMS Implementation Branch: FEMA-NIMS@fema.dhs.gov

Using NIMS to Build Teams

- **Onboard** staff using clear criteria and position requirements.
  - Resource Types and task books help define position functions.
- **Train** responders with the knowledge to perform their job.
  - The NIMS Training Program establishes baseline curriculum.
- **Qualify, Certify, and Credential** personnel to perform position duties.
  - NQS identifies best practices used by all qualification programs.
- **Exercise, Activate, and Deploy** responders to assist in live incidents.
  - Responders gain experience and maintain currency.
  - Management tools provide visibility on resource inventory and capabilities.

Upcoming In Person Events

- May 30 – June 2: Texas Emergency Management Conference
- June 13-14: Arizona Department of Emergency Management workshop
- August 15-17: ITEMC
- September 6-7: Tulalip Tribal workshop
- September 26-27: FEMA Region 9 IPPW

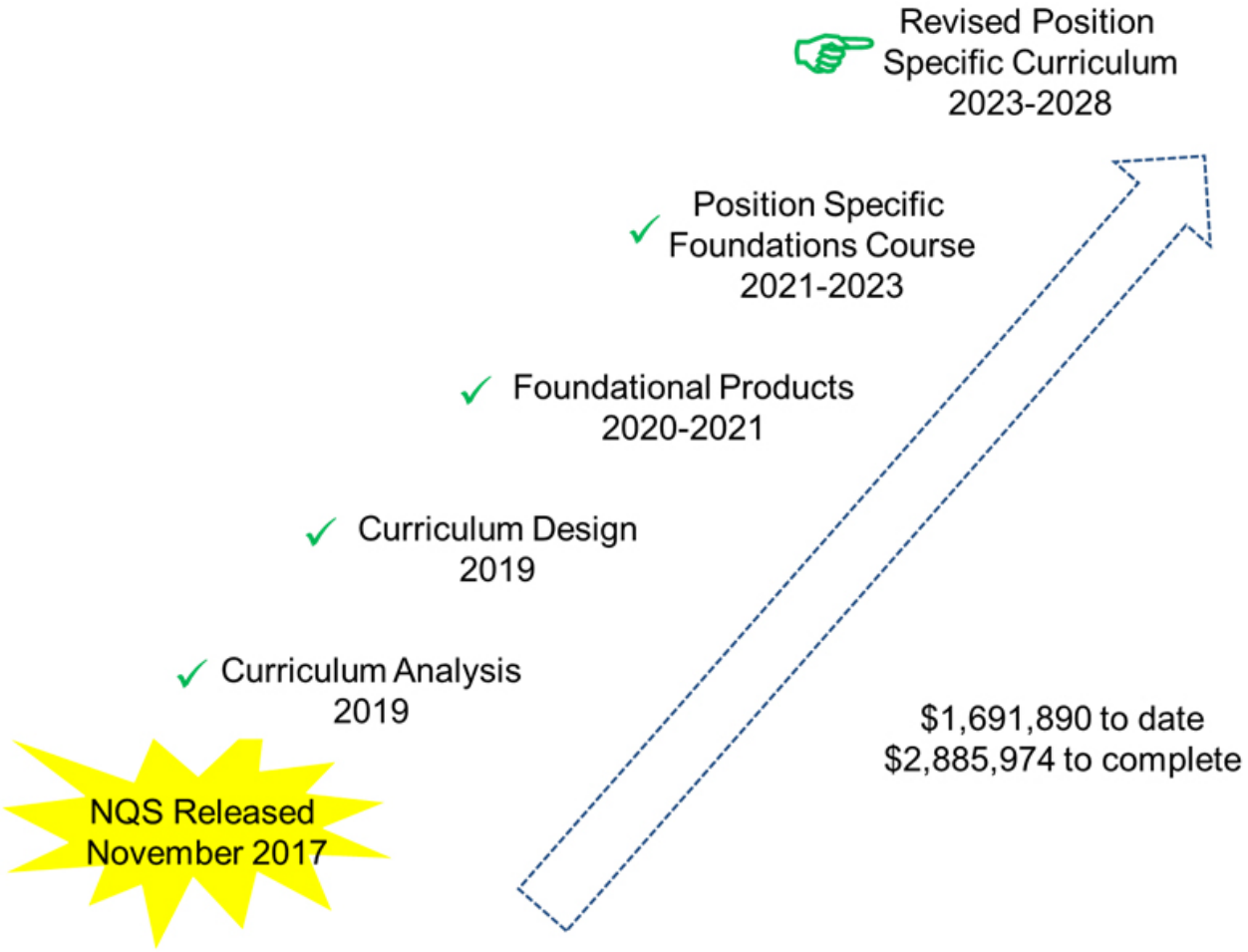
NIMS Training Program Update

Jeff Hice
Chief, Preparedness Branch
EMI

Improving ICS Position Training

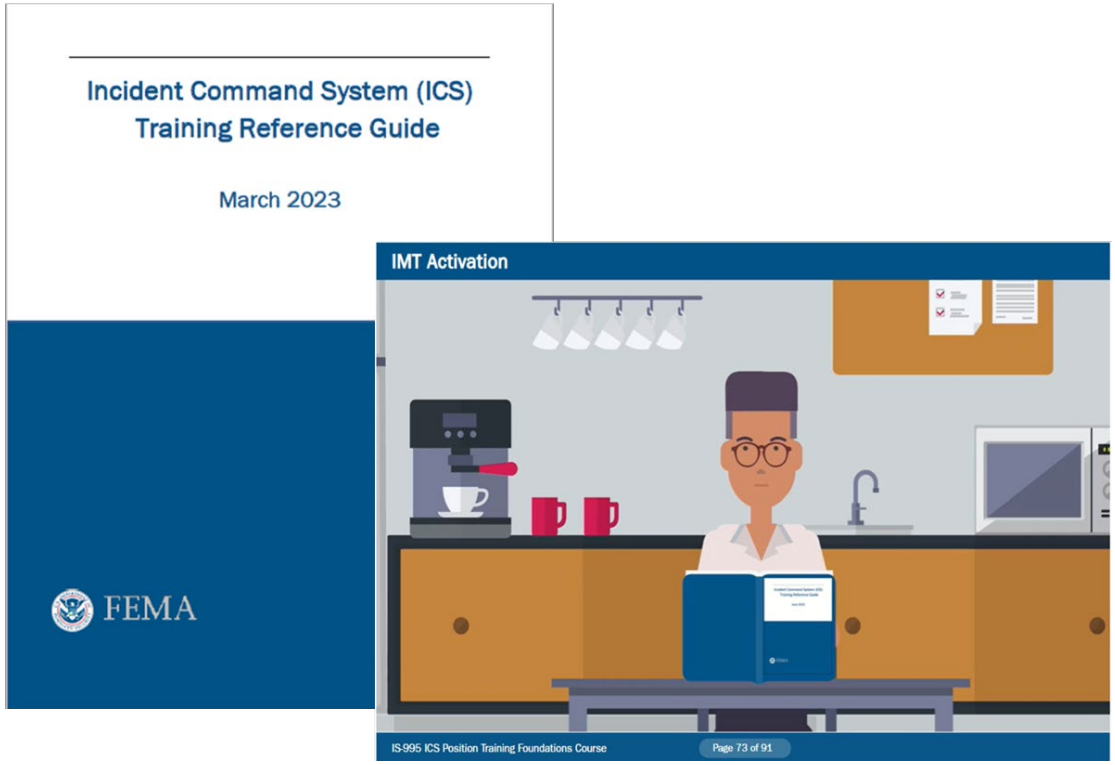
- NIMS ICS PS Training – Focus on “speed to competency” for position qualification
  - Reduce redundancy
  - Verify core knowledge
  - Improve functional position knowledge
  - Increase task competency

NQS Based Curriculum Development



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IS-0995 Online Training



- Self paced 16 Hour
- Reference Guide
- Coach
- Scenario based application

Tasks Pending Contract Award
(2023-2028)

- Procurement effort beginning in 2023
- IS201 ICS Forms “micro-learning”
- Update current 17 Position Specific courses
- Train-the-Trainer revision for new delivery model
- Planning P Video updates
- 4 new course developments:
  - Medical Unit Leader
  - Ground Support Unit Leader
  - Documentation Unit Leader
  - Intelligence/Investigations Function Supervisor

Questions?

FEMA-NIMS@fema.dhs.gov



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